

**Sandra Klinkenberg**  
**Specialist in Structure Development**  
**Management Consultant and Project-Coach**

Consulting Business Administrator

eq. Master of Business Administration

- CSR- and Sustainability Manager
  - Quality Manager and Internal Auditor
  - EFQM Excellence Assessor and Validator
- Reliability controlled §12b AtG, nuclear power

**Professional skills:**

Consultancy for business process organisation and development

- Sustainability management with focal point on enterprises and CSR
- Project and process management, organisational consultancy.

Consultant company at complex programs

- Consultancy, preparation and company for re-/certification ISO 9001 and ISO 26000, GRI
- Integration and development at EFQM Excellence Model

Consultancy in process management at micro and macro level  
change management, strategy and meta management,  
project-coaching

**Fields of experience:**

Architecture, Banking, Construction, Government and regulatory bodies, Trading-Houses, Institutions, Health and Insurance sectors, Real Estate, Telecommunication, Information Technology, Engineering, Enterprise Consultancy, Logistics

**Language:** German (motherlanguage), English

➤ **Project experience:**

- Leading and company of many concepts, planning, steering and coordination at project management (single and multi project management, incl. project portfolio structure)
- Project development and concept with parts of urban development, construction project (up to 50 Mio. EUR)
- Group overlap projects in Telecommunication
  - eHR-Project: Identity- and Access / Account Management
- Strategy and organizational projects (small, middle and large sized enterprises in different branch)

➤ **Experience at consultancy and coaching:**

- Consultancy and company of business process organization and development, structure development (preparation, start & steering, process management, change management)
- Interim Director for and reengineering a small sized company with coaching the employee for long term business development (annual percentage change over 50% for several years)
- Project-Coaching for Experts and Manager
- Internal Data protection Officer for the German subsidies of a Canadian company in tailored document destruction services
- Quality Manager and Internal Auditor for system und process audits, consultancy and company for certification and recertification, ISO 9001
- Consultant company to build up strategy processes incl. integration in business process organization and structure development



Manager and Project Coach,  
Internal Auditor,  
Assessor and Validator  
20 years experience as  
Entrepreneur incl.  
10 years self-employed



Germany



Europe



worldwide

