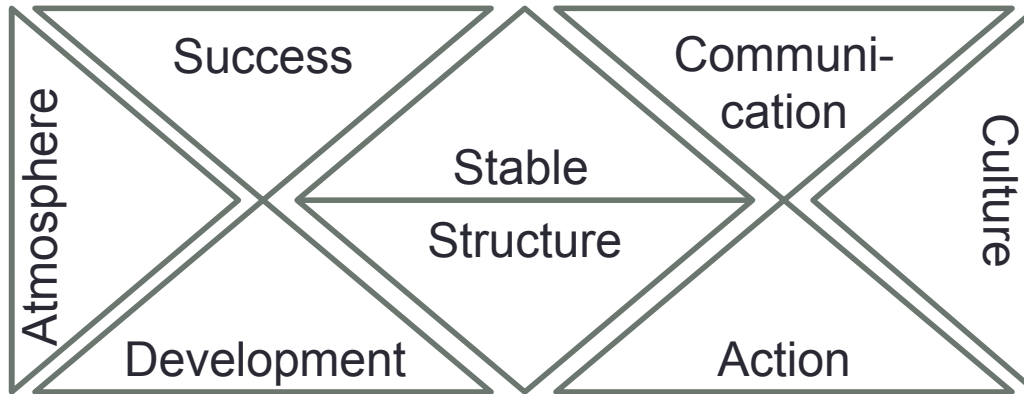


SANDRA KLINKENBERG

success through connection!

Statement



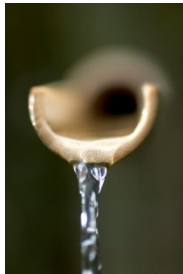
- Success needs stable structures
- Stable structures are the base for development
- Atmosphere and culture can be developed, if structures are coherently designed
- Requirement is a clear, true and sufficient extensive attitude in communication and action

Keywords

Bamboo instead of Steel for structures

Bridge to the Team for changes

Your Pioneer for floating success








**Be soft
and powerful
like water**

Sandra Klinkenberg

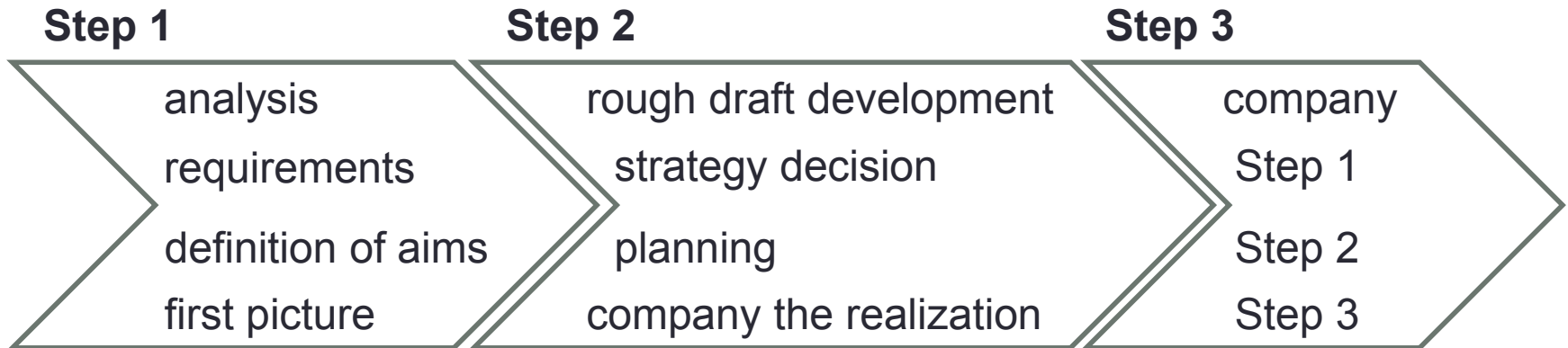
Specialist for excellent
structure development

- 2011 EFQM Excellence Assessor and Validator
- 2009 EOQ Corporate Social Responsibility & Sustainability Manager
- 2004 DGQ Quality Manager and Internal Auditor
- 2002 self-employed Business Consultant and Project-Coach, Consulting Business Administrator, eq. Master of Business Admin.
- 1992 rough draft development, organizational consultancy, project and process management, sales and distribution

Content

Company	Products and Services	Region
<p>Sandra Klinkenberg Consultancy and Project-Coach</p> <p>Specialist for excellent structure development</p>	<ul style="list-style-type: none"> • Business Consulting and Structure Development • Sparring for Manager and Entrepreneur • Project Coaching and Training on the Job for Experts and Manager <p>Consultant, Manager and Entrepreneur Auditor, Assessor and Validator</p>	  
<p>KULTURclub by Sandra Klinkenberg</p> <p>Coaching-System</p>	<p>Module 1: Ways for sustainable decisions HUMAN - Capital - Invest</p> <ul style="list-style-type: none"> • Working Book • White Label • User-Seminars and Train the Trainer <p>Developer and Master-Trainer</p>	 

Procedure



efficient – step by step – to success



BAMBOO	SERVICES
quick growing	Idea and rough drafts
stable	Security
elastic	receptive for Changes
flexible	high ability for compensation
versatile usability	functional System

Line of Action

- Consultant company at complex programs
- Corporate Social Responsibility Management with focal point on Enterprise / Organization and CSR
- Sustainability Management
- Project Management
- Process Management
- Organizational Consultancy
- Quality Management
- Structure consultancy at micro and macro level

Level	Process	Subject	Effects
Ethics & Values	Targets / Identification of occurrence	Management	Culture
best practice	internal Field of Controlling / Controlling activities	Information, Communication	CSR Image
Standard	Risk Assessment / Risk Reaction	Processes, Organization	Structure
Law / Justice	Monitoring	Realization	Liability Security

Methods

Corporate Social Responsibility Management

- Focal point on **Enterprise / Organization and CSR**
 - UN Global Compact, GRI, SA8000, BSCI, Ethibel, European Green Paper – Governance
 - ISO 26000ff, ISO 19000ff, (ISO 14000ff)
 - Culture analysis according to Pfriemer and Handy, 4-Mat Learn- and Training System

Organizational Consultancy and Process Management

- EFQM – Model for excellent Management
- Total Quality Management

Quality Management

- ISO 9000, ISO 9001, ISO 9004, ISO 19000ff
- PDCA, KVP, FMEA, QFD, Kaizen, Lean Management, 5S, M7-Management Tools, Statistic Methods for decisions

Project experience

- Leading and company of many rough drafts, planning, steering and coordination at project management
(single and multi project management, incl. project portfolio structure)
 - Project development and rough draft with parts of urban development, constructions project up to 50 Mio. EUR
 - group overlap projects in Telecommunication
eHR-Project: Identity- and Access / Account-Management
- Strategy and organizational projects
(small, middle and large sized companies in different branch)
- Process development and Quality Management
Process Consultancy and Support of Management Reviews and Process Assessments for checking the level of maturity according to RADAR-Logic and external audits

Experience at Consultancy and Coaching

- Consultancy and company of business process organisation and development, structure development (Preparation, start and steering, Process and Change Management)
- Interim Director for and reengineering a small sized company with coaching the employee for long term business development (annual percentage change over 50% for several years)
- Project-Coaching for Experts, Managers and Entrepreneurs
- Internal Data protection Officer for the German subsidiaries of a Canadian company in tailored document destruction services
- Quality Manager and Internal Auditor
System and Process audits, Consultancy on base TQM even in reference to RADAR-Logic and company to re-/certification of ISO 9001 and EFQM

Contact

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